

## PRE-TICKET VENDOR CONTROL PROGRAM

### **Background:**

Ross and dd's are dedicated to expanding our pre-ticket initiative which allows the vendor to control their ticket ordering.

**Fineline Technologies** is Ross/dd's pre-ticket partner and handles all Ross/dd's pre-ticket orders. Their ordering system, **FastTrak**, allows vendors to place and track ticket orders.

### ➤ **Benefits**

- Vendor receives email alerts when a new ticket order is ready to be placed on FastTrak
- Vendor is able to validate PO information and add internal comments for their factory/warehouse
- Vendor dictates the shipping destination and timing, reducing the potential for lost or misplaced tickets
- Tickets are processed, printed, and shipped closer to proximity of vendor's delivery address, reducing transit times and international freight costs
- Order and shipping conformation emails, with direct visibility to tracking numbers, are generated and sent to vendor automatically
- Notifications are also sent to vendor if tickets have not been ordered
- Fineline automatically prints a 5% overage in case of ticket damages

### ➤ **Cost:**

- Vendor incurs the cost of tickets and freight
- Ticket and freight costs estimate to about \$0.01-\$0.02 per unit
- In a reprint situation that is out of the vendor's control (eg: wrong retail, damaged tickets, etc.), Ross Stores absorbs the cost of the reprint

### ➤ **How it works:**

- PO is entered by Ross/dd's buyer/assistant
- PO is approved in Ross Stores system
- Upon approval, pre-ticket information is downloaded to Fineline every two hours from 8:00am until 10:00pm
- Vendor receives an email alert that "New Fineline Retailer Purchase Orders Have Arrived"
- Vendor has visibility to order on Fineline's website 20 minutes after download (8:20am, 10:20am, 12:20pm, etc.)

If there are any questions regarding the above information, please contact the Ross Stores Pre-ticket team:

### **Merchant Operations – Pre-ticket**

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